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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We need more reliable , internet service...having more choices and having more reliability is crucial to us.. Being with a big company, didn't bring us good service, asking for help when needed was horrible. Service always cut out, and when asking for help, it came with a hefty price. The increase that we would be was way too much for us to afford.,but since we didn't have choices, we stuck with high prices and horrible service. Let us have options! Please stop with the big companies and let others compete for better customer service.

Thank you,

Leticia Moreno